

## WARRANTY CLAIM | GOOD WILL CLAIM

Please fill in this form completely and be sure to include it in any returned deliveries.  
This will help us process your claim more quickly. Thank you.

Warranty claim    Good will claim    Your reference: \_\_\_\_\_

### PRODUCTS/ADDRESSES:

GRUNDODRILL | GRUNDOMAT | GRUNDORAM | GRUNDOCRACK | GRUNDOBORE:

Customer centre Lennestadt, An der Karlshütte 1, 57368 Lennestadt, Germany

GRUNDOBURST: Customer centre Lützen, Gutenbergstraße 2, 06686 Lützen, Germany

E-Mail: warranty@TRACTO.com

<b>CLAIMANT / TRACTO PARTNER:</b> Customer number: Name: Street address: Postcode, City: Country:  Contact person: Phone: E-mail:	<b>CUSTOMER:</b> Customer number: Name: Street address: Postcode, City: Country:  Contact person: Phone: E-Mail:
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Machine type / item number: Serial number: Year of construction: Order or invoice number:	Delivery date: Date of damage: Operating hours: Additional warranty GRUNDOPLUS:    Yes    No
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Fault description / reason for return:  
  
  
  
  
  
  
  
  
  
 Attachments (e.g. photos; for drill rods: questionnaire about pipe claim)

Cost statement: Please include invoice copies and service reports.

DESIGNATION	QUANTITY	UNIT PRICE	TOTAL PRICE
Working hours			
Travel time			
Kilometres			
Other			
Total			

SPARE PARTS						
	QUANTITY	ITEM NO.	DESIGNATION/DESCRIPTION	ORDER/INVOICE NO.	UNIT PRICE	TOTAL PRICE
1						
2						
3						
4						
5						
6						
7						
	Total					
	Service total					
	Subtotal					
	VAT					
	Total price					

If the claim is rejected, would you like the old parts sent back to you at your cost?    Yes    No

City, Date	Name in printed letters	Signature of the claimant

Internal processing comments Goods received on: TT transaction number:	Claim:    Not accepted    Partially accepted    Accepted Credit number:
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The terms and conditions and the warranty terms of TRACTO-TECHNIK GmbH & Co. KG are valid.